

### Sliding Fee Scale Patient Fact Sheet

Welcome to North Canyon Family Medicine, and thank you for choosing us as your provider. We strive to give quality health care, and we hope to serve you and your family well.

Here are a few important details that you need to know about our sliding fee scale program and how it may apply to you.

1. A sliding fee scale with discount services are based on patient family size and annual income in accordance with Federal Poverty Guidelines. The discount that you receive comes directly from North Canyon Medical Center; as a clinic and organization we are not compensated in any way for the discount that you receive.
2. One or more of the following types of documentation will be acceptable for purposes of verifying income: W2 withholding statements, payroll check stubs, most recent filed IRS tax returns, or written statements from employers or welfare agencies.
3. ***The discount only applies to your office visit that we perform; but will not apply to labs, radiology or any other services rendered by North Canyon Medical Center.***
4. Sliding Fee payment is due and payable at the time of service. To maintain your discount, fees must be paid promptly.
5. The sliding scale is completely voluntary. If you do not feel comfortable with any of the requirements, you can elect not to take advantage of the program.
6. Once you are initially approved, we will ask for income verification on semiannually basis (every six months), but we may ask for it more frequently due to program monthly audits.
7. If your eligibility changes or you think your income information needs to be updated, please contact us immediately or within 7 business working days and we will discuss options with you.
8. ***The sliding scale is not insurance and does not guarantee service or coverage here at the practice or anywhere else with North Canyon Medical Center in any way.***
9. NCMC/NCFM reserves the right to cancel or modify the sliding fee scale at any time due to the Federal Poverty Guidelines. Furthermore, NCMC/NCFM reserves the right to remove patients from the SFDP immediately if misconduct or fraud is discovered against North Canyon Medical Center, North Canyon Family Medicine.
10. **DISCLAIMER:** The minimum payment requested is an estimated cost of services rendered. The charge may be more after the billing office has completed all medical coding of services.

*Once again, we thank you for choosing North Canyon Family Medicine as your health care provider. We are glad that the sliding fee scale will be of service to you at our practice.*